XITRICON

END-TO-END APPLICATION MANAGEMENT SERVICES

What We Offer:

- Application Management Services (AMS)
- Single point of contact
- Agreed model based on SLA's

Our Services

Functional Advisory Services

End User Support	L1 Functional Support
L2 Functional Support	Monthly Review Meetings
Customization Option	Tax/Legal Advice
Coordinate with IFS	Biweekly Support Report
Testing of Deployed Patches	Basic Functional Advice
Basic Configuration Advice	Basic Technical Advice

Technical Services

User Administration	Delivery Deployment
Security & Profiles	Performance Monitoring
System Monitoring	Interface Support
Data Migration	Data Repair
Build Place Management	Database Backup & Restore

Expert Services

Solution & Advisory Services:
- Functional Advice
- Solution Advice
- Solution Enablement
- Testing Services

Proactive Audit Solutions:
- Middleware Analysis & Optimization
- Database Analysis & Optimization

Transform your business today.
Contact us.